

Quality Policy

Prepared by **GridLink Interconnector Ltd**

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Date: 27.02.2023



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Revision History

| Revision No | Date of Issue | Version | | | | |
|--------------------|---------------|------------------|---------------|------------|--|--|
| 00 | 24.03.2022 | Approved for use | | | | |
| 01 | 27.02.2023 | First revision | | | | |
| 02 | | Second revision | | | | |
| 03 | | Third revision | | | | |
| Author | | Signed | Name | Date | | |
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| V | | | | | | |

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Quality Policy

GridLink intends to provide reliable and secure transportation of electricity between the UK and France in a responsible and sustainable manner whilst creating value for society.

We are committed to socially responsible management that integrates quality, health & safety, environmental and governance considerations into all aspects of our business as we plan, design, build and operate the GridLink Interconnector Project.

Our guiding principles are to:

- Promote a culture of excellence and high performance standards in quality management;
- Ensure **understanding of the context** of the GridLink Interconnector Project, including internal and external issues, applicable law and regulations, products and services that we offer, our customers and other interested parties;
- Ensure compliance with national and international standards for **good industry practice**;
- Ensure compliance with the requirements of the **customers for our product and services** during the implementation and operation of the project;
- Set clear and transparent **objectives and targets**, and plan, implement and monitor performance in order to realise these goals;
- Provide our services to customers to high quality standards, defining roles & responsibilities, providing suitable and sufficient resources, proactively implementing measures to control design, manufacture, construction and operations and/or minimise risks;
- Proactively engage with customers and seek to address their concerns, promote a customer focus in all business activities and achieve customer satisfaction;
- Take appropriate action to correct any **non-conformance** with quality objectives and requirements;
- Ensure continual improvement of quality performance;
- Work closely and communicate with employees, contractors and any other persons to ensure their understanding and shared commitment to conformance with this policy.

This policy applies to all employees, contractors and any other persons working within our Project Areas and across all our business activities.

This policy guides our management decisions and actions, relationships with our business partners and investors, and contracts with suppliers of goods and services.

We recognise that leadership and commitment from senior management is an essential component of success, and we are committed to ensuring that all Directors and senior executives are fully conversant with, and committed to, this policy.

This policy is reviewed and updated, if required, at intervals not exceeding one year.

Signed

Director

GridLink Interconnector Ltd

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